

## FAQ

**Q: What is the minimum number of people for an order?**

**A:** 25 person minimum for all orders, however, we do offer exceptions for weekday orders in Bala Cynwyd. Please call!

**Q: When do I need to place an order?**

**A:** We require 2 days notice, but one week or more is ideal. Once your order is booked, you can be assured your order will not be compromised because of other last minute orders.

**Q: What's included with my order?**

**A:** Table Cloths and serving wear  
High quality plastic and paper ware  
All condiments and sides  
Labels for each dish so you know what you are eating. We will note any Vegetarian items  
Tables, chairs, linens, ceramic plates and silver ware (at an additional charge)

**Q: Do you provide servers?**

**A:** We provide servers for orders over 100 people at no additional charge if you would like. For orders under 100 people, we set up and make sure everything is satisfactory before we leave. We can provide servers for orders under 100 people at a rate of \$25/hour.

**Q: Is there a delivery charge?**

**A:** There is NO delivery charge for Philadelphia and surrounding areas. Hooray!

**Q: How can we pay for our order?**

**A:** We only accept credit cards (Visa, MasterCard, or American Express) or cash. We no longer offer corporate billing, sorry!

**Q: If I cancel an order, will I still be charged?**

**A:** We will not charge you if you cancel the day before the order. We will charge you if you cancel the day of the order, sorry! We will deliver your order regardless of the weather. If you think your order may be canceled because of incimate weather, you must contact us immediately.